

PRIVACY POLICY

Effective Date: April 29th, 2019

Home Paramount is the premier pest management company on the East Coast. Since 1939, this family-owned & operated company has provided effective and reliable termite control, pest control and moisture control services for residential and commercial customers throughout Maryland, Virginia, Pennsylvania, Delaware, North Carolina, South Carolina, West Virginia, Florida and Washington D.C. This Privacy Policy explains who we are, how we collect, share and use Personal Information, and how you can exercise your privacy rights.

General Disclaimer

Thank you for visiting our website and reviewing our Privacy Policy. While visiting our website, we will not collect any personal information about you unless you choose to provide that information to us. If you choose to provide this information, it will be used for the express purpose for which it was intended, such as responding to your request for service or applying for a position with our company.

This website is owned by Home Paramount Pest Control Company (“Home Paramount,” “we,” “our,” “Company”) and is controlled by the L.E.T. Group. This website also contains links to websites owned and controlled by WorkWave and GreenSky LLC. Home Paramount is not responsible for the data collection, data use practices, privacy policy or the use of cookies or tracking technologies on WorkWave, GreenSky LLC, or L.E.T. Group’s websites, or on any of website of their affiliates, or any other non-Home Paramount websites that you may access from this website or that have directed or connected you to this website. Home Paramount encourages you to review the privacy policies for each of these websites as well.

Contact Us

We understand you may have questions about how we collect and use information you provide to us and the privacy of your Personal Information. “Personal Information” includes data that could be used to identify or contact you, such as your name, address, telephone number, email address, or any other information that can be linked or is linkable to you.

We respect your privacy and that of every individual who visits our website and provides Personal Information to us. If you have any questions regarding this policy, please contact us:

Email: [_privacy@homeparamount.com](mailto:privacy@homeparamount.com)

Mail: Home Paramount Pest Control Company
P.O. Box 850
Forest Hill, Maryland 21050

If you do not agree to the collection and/or use of your Personal Information, please cease using this website.

What Information Is Collected and How Is it Used?

While using homeparamount.com, we collect non-personal information, or information that cannot

be used to personally identify you, for example, anonymous usage data, general demographic information, websites which direct you to our site or direct you away from our site, the type of platform, preferences submitted by you or generally based on the data you submit and number of clicks.

We also collect Personal Information, as defined above, including at times, your location and personal Internet Protocol (IP) address. We collect this information to better understand how visitors use our website and to monitor and protect the security of the website. We need your Personal Information to identify and provide the services you request. Again, we will not collect any Personal Information about you unless you choose to provide that information to us by entering it on our website or the websites of L.E.T. Group, WorkWave or GreenSky LLC.

Home Paramount does not collect sensitive personal information such as social security numbers, financial information, genetic data, health information, or religious information.

Children's Privacy: Our services are not directed to persons under the age of 18 and we do not knowingly solicit or collect personally identifiable information for persons under the age of 18.

The use of your Personal Information is limited to the purposes listed in this Privacy Statement. In the event we need to use your Personal Information for other purposes, we will ask your permission first. If you have previously consented, we will use your email address to communicate with you, but only for the reasons you've identified.

Cookies, Google Analytics, and Tracking

Cookies are files with small amount of data which may include a unique identifier that are sent by a website and stored on your computer's hard drive. Google Analytics is a third party tracking service. Our use or non-use of Cookies, Google Analytics and Tracking is governed and monitored by our website administrator, L.E.T. Group and is subject to its Privacy Policy. Please review the L.E.T. Group's Privacy Policy particularly with respect to Cookies, Google Analytics and Tracking at <https://www.letgroup.com/privacy-policy.php>.

How Your Information Is Shared

We do not sell or otherwise make your Personal Information available to any third parties for their own use. We do use third parties to perform services such as hosting this website, the Careers & Employment page, for storing the Personal Information you expressly provide to us, storing and processing non-personal information about the use of this website and sending you emails with your permission. We have contracted with these service providers to provide specific services and the use of any Personal Information they have access to will be determined by us.

We may share your Personal Information to third parties authorized by you to receive such information. Your Personal Information may also be considered a business asset in the context of any transaction involving the transfer of our business or assets.

At times, the need to use or share your Personal Information without your permission may arise. For example, if we are compelled by law or court order, if we are directed by a government entity in connection with an investigation and we believe in good faith that disclosure is necessary to protect our customers, visitors or property, or if we notify you of a security breach.

For How Long is the Information Stored?

Home Paramount will retain Personal Information while your account is active or as long as may be necessary to provide services to you. Home Paramount also reserves the right to retain certain Personal Information indefinitely, unless you request its deletion. If you request deletion, we will do our best to honor your request subject to our legal obligations, efforts to resolve disputes and/or enforce our agreements.

We take reasonable efforts to protect your Personal Information but cannot guarantee its absolute security.

What Are Your Rights With Respect To The Information Collected?

Under the European Union General Data Protection Regulation (GDPR), you have certain rights regarding your Personal Information:

Right to Access.

You have the right to request access to the Personal Information we have and obtain a copy in an accessible format, free of charge.

Right to Object.

You have the right to object to or limit the collection and use of your Personal Information, subject to public interest and legal obligations.

Right to Correct.

If you believe any of the Personal Information we may have is inaccurate, incomplete or incorrect, you have the right to request that we correct it in our records.

Right to be Forgotten.

If you have previously consented to the collection and use of your Personal Information, you have the right to withdraw your consent. You also have the right to request that any Personal Information we have is deleted and no longer shared. This right is subject to the legal obligations discussed above.

Right to Challenge Automated Decisions.

You have the right to challenge decisions that are automated and request a review of the automated decision by a person.

Right to Move.

You have the right to request that the Personal Information be returned to you and/or shared with another organization.

Right to Complain.

If you have concerns or a complaint about how your Personal Information is being handled, you have the right to file a complaint with the data protection supervisory authority in your home country.

Resolving Complaints And Exercising Your Rights

If you have concerns about the way we are handling your Personal Information, or to exercise your rights above, please contact us at privacy@homeparamount.com. We will do our best to respond to you within five (5) business days.

Please note, we strive to honor your requests regarding your Personal Information, however we will not be able to honor some requests to the extent the request interferes with our ability to comply with our legal obligations, resolve billing disputes, enforce our agreements, or comply with legal process and government investigations. If we determine we are unable to honor your request, we will let you know the reason to the extent we are permitted by law.